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L6: Entry 1 of 1   File: PGPB   Apr 29, 2004

DOCUMENT-IDENTIFIER: US 20040083125 A1
TITLE: Method and system for delivering customer services to independent insurance
agents

Pre-Grant Publication (PGPub) Document Number:
20040083125

Detail Description Paragraph:
[0050] In one embodiment of the invention, the digital certificate is an X.509
certificate. The X.509 certificate allows users to identify themselves remotely,
and locally. The certificates may be installed on Windows.RTM. 95, Windows .RTM.
NT. The digital certificates primarily contain information about the holder's
identity such as name, location, and/or a private identification number (PIN)
obtained upon registering for access to the electronic common area 216. In one
embodiment of the invention, the holder's identification is placed in an X.500
library that is used as a look-up table for users having proper access authority.
The digital certificate is generally signed by a certificate authority. In one
embodiment of the invention, the certificate authority can be the insurance
carrier. However, the authorizing authority can be another entity solely
responsible for network security.

Detail Description Paragraph:
[0056] Although not shown in FIG. 3B, the vendor may be granted limited access to
the central computer 104. The vendor may also be given the same path of entry to
the central computer 104 as the independent agent 110 as shown in FIG. 3A. In that
aspect of the invention, the vendors authenticated digital certificate from Step
328 might allow limited access to a database of client information located on the
central computer 104. The vendor 108 may be granted access to the central computer
104 in order to retrieve information about a particular insurance claim file. When
the vendor 108 completes updating the Agents Virtual Community 216, or reviewing
the various features in the virtual community, the vendor 108 exits the system 200
through Steps 334, 338, and 340.

CLAIMS:

8. The method of claim 6 wherein the step of providing as part of the
communications network an electronic common area further comprises the step of:
providing network security using digital certificates to identify the plurality of
independent insurance agents, and the plurality of automobile service vendors
before allowing access to the electronic common area.

Refine Search

Search Results -

Terms	Documents
L2 and digit$5 same certificat$3 same insurance	1

Database:

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Search:

L6

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[Recall Text] [Clear] [Interrupt]

Search History

DATE: Saturday, April 28, 2007   **Purge Queries**   Printable Copy   Create Case

Set Name side by side	Query	Hit Count	Set Name result set
DB=PGPB,USPT; PLUR=YES; OP=ADJ			
L6	L2 and digit$5 same certificat$3 same insurance	1	L6
L5	L2 and digit$5 same certificat$3 same prov$3 same insurance	0	L5
L4	L2 and (certificat$3 adj hold$3 or "proof of certificat$3" or prov$3) same insurance	0	L4
L3	L2 and (certificate of insurance or coi or certificate hold$3 or proof of certificate)	0	L3
L2	(20040083125 or 5752236 or 20020035488 or 5631828).pn.	4	L2
L1	(20040083125 or 5752236 or 20020035488 or 5631828).pn	0	L1

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